## Sexual Health Services

## Consultancy & Delivery Programme 2014-15

Ottaway Strategic Management has developed tools for Sexual Health commissioners to support effective data management and to secure measurable achievement against the national priorities /agendas. These are set out below and include:

#### Performance Management and Commissioning Support

- Improve performance by establishing Performance Management Frameworks in line with national reporting methods, groupings by sexual health and outcome comparator benchmarks
- Review treatment and service provider performance
- Setting focused targets for partnership and service providers including targets linked to funding / payment by results
- Develop performance monitoring dashboards for partners and service providers to support effective contract monitoring and to help design commissioning intentions

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• Review impact of service delivery and the prevent agenda

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### Service Reviews to address optimal sexual health outcomes

- Review service impact, VfM, governance and delivery history
- Support providers with effective recording and understanding of client data
- Identify successes and shortfalls in existing referral pathways
- Address effective links with drugs, alcohol and Local Authority services
- Support effective partnership working through joint working protocols
- Review options for integrated services, or where in existence options for strengthening and building capacity

Ottaway's independent needs assessments assisted our local sexual health partnership in defining its recommissioning priorities and will be central to our continuous improvement going forward.

Andy Brown, Drugs and Alcohol and Sexual Health Manager, LB Brent. Tel: 0208 937 6342 Email: andy.brown@brent.gov.uk

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#### Adult and YP Sexual Health Needs Assessments

- Review demand and supply of treatment services for sexual health for adults and young people's services
- Prioritise and address gaps and areas for service expansion and improvement
- Establish levels of actual and estimated prevalence and service penetration
- Reviewing existing service provision, targeting those presenting to GUM and CASH services
- Reviewing service infrastructure to meet needs

- Review alternative and partnership data sources to complement local Sexual Health data
- Assess need and contextualise priorities for treatment provision

#### Treatment planning and service design

- Assemble relevant data to identify an evidence base for awareness raising, prevention and treatment
- Review budget and VfM components of local sexual health services
- Set realistic targets for service providers
- Research and implement options appraisals of service design
- Develop/draft commissioning priorities and annual service plans

#### London Borough of Brent Sexual Health Needs Assessment & Service Review 2013

#### Sexual Health Strategies

- Engage with and build partnership support for local priorities
- Review service delivery and performance information
- Identify delivery models of the local treatment system
- Drafting Sexual Health strategies
- Develop local action plans and targeted service delivery plans

#### **Retendering Support**

- Project planning
- Consult with providers, service users, local communities and national and local stakeholders
- · Service review, options appraisal and commissioner sign off
- Draft detailed specifications and prepare ITQs and tender documentation driving local priorities and in line with procurement locally

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Ottaway have demonstrated strong professionalism and commitment to delivering high quality sexual health needs assessment, service review and support for our recommissioning programme.



Steve Chevis, Sexual Health Co-ordinator, Medway Council – Public Health Tel: 01634 337265 Email: steve.chevis@medway.gov.uk



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#### Service User and Community Research

- Quantitative: Service user surveys, targeted sub samples, community perception surveys (using interview, street, electronic and telephone data capture methods)
- Qualitative: Targeted social marketing surveys, focus groups, developing and supporting service user groups as independent entities



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#### Sexual Health Training

Partnership awareness training, sexual health development training, enhancing performance and working to extend services beyond the normal catchment.

#### Experience

Ottaway Strategic Management has been working in the field of sexual health services for over 20 years as consultants and practitioners. Our directors and associates are fully engaged in the sexual health agenda and have strong commitment to delivering improvements and success to local treatment systems.

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We were recommended Ottaway to tender for our Sexual Assault Health Needs Assessment, this they won and their strong statistical analysis and clear understanding and insight to the sexual assault needs of victims in Kent, helped us review services and priorities needs across the county.

Trish Dabrowski, Commissioner NHS England Tel: 0113 824 8577 Email: trish.dabrowski@nhs.net

#### Costs

Our costs are negotiable with our clients.

We have developed a core consultancy package that includes: An annual sexual healthy needs assessment, a service plan, 2 provider service reviews and performance dashboard incl. 12 monthly updates for between £18,000 and £22,000 subject to the size of treatment budget, volume of providers etc.

#### For more details please contact us:

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