

Ottaway Strategic Management has developed tools for Drugs and Alcohol Partnerships to support effective data management and to secure measurable achievement against the changing national landscape, priorities and substance misuse recovery agenda. These are set out below and include:

Performance Management and Commissioning Support

- Improve performance: by establishing Performance Management Frameworks in line with changes to national reporting methodologies, groupings by substance use and local outcome comparator benchmarks
- Reviewing joint and tactical commissioning to yield maximum benefits
- Review partnership and treatment provider arrangements and performance
- Setting recovery and outcome focused targets for partnership and service providers including targets linked to payment by results and the Health Premium Incentive Scheme
- Develop performance monitoring dashboards for partnerships and service providers to support effective real time contract monitoring and to help design commissioning intentions



Service Reviews to address optimal treatment outcomes and cost efficiency

- Review service impact, Equalities Impact, VfM, cost effectiveness, governance and delivery history and strategic relevance
- Support providers with understanding NDTMS/TOP and effective recording of client data to better understand client need and interventions
- Identify successes and shortfalls in the existing treatment system as a whole and including referral pathways
- Address effective links with Mental Health Services, Criminal Justice System and Local Authority services
- Identify and address effective links between outcome and recovery focused services e.g. ETE/Housing/benefits and lifestyle health
- Support providers to work effectively with agencies from the Criminal Justice System
- Support effective partnership working through joint working protocols

“ We were recommended to Ottaway by the NTA to tender for our service reviews and needs assessment, this they won and their strong statistical analysis and clear understanding and insight to the needs on the Isle of Wight, helped us re-procure services and build a stronger treatment system locally ”

Bryan Hurley,
Substance Misuse Commissioner Isle of Wight
Tel 01983 814181
Email Bryan.Hurley@iow.gov.uk

Adult and YP Substance Misuse Needs Assessments

- Review demand and supply of treatment services for drugs and alcohol (opiate, non-opiate only, alcohol only and non-opiate & alcohol), for adults and young people's services
- Assess need and contextualise priorities for treatment provision
- Examine and present evidence of changing trends in local substance misuse (e.g. prevalence and use of Legal Highs)
- Identify preventive approaches in respect of YP Commissioning
- Prioritise and address gaps and areas for service expansion and improvement
- Establish levels of actual and estimated prevalence and service penetration
- Reviewing existing service provision, presentations, those, entering treatment, in effective treatment, and treatment exits and successful completions
- Reviewing service infrastructure to meet needs
- Review alternative and partnership data sources to complement NDTMS data

Treatment Planning and Service Design

- Assemble relevant data to identify an evidence base for treatment planning
- Review budget and VfM components of treatment services
- Evaluate expenditure against cost/benefits of treatment delivery
- Set realistic targets for provider delivery
- Research and implement options appraisals of service design
- Develop/draft strategic and operational commissioning priorities and annual treatment plans
- Develop service user input to the design and delivery of treatment services

Drugs and Alcohol Strategies

- Engage with and build partnership support and engagement for more effective/cost effective delivery of local priorities
- Review service delivery and performance information from NDTMS
- Identify delivery models of the local treatment system
- Drafting drugs and alcohol strategies that respond to current policy and legislation, i.e. Khat ban
- Develop local action plans and targeted treatment plans
- Enhance existing strategies and embed priorities across other key delivery areas (e.g. Adult Social Care)

Retendering Support

- Project preparation and planning including risk assessment and assimilation
- Consult with providers, service users, local communities and national and local stakeholders
- Service review, options appraisals and DAAT/PH sign off
- Draft detailed service specifications and prepare advertisements, ITQs and tender documentation, driving local priorities and in accordance with local procurement and European Legislation
- Contract mobilisation post contract award including risk mitigation, performance monitoring and target setting/re-alignment



“

Ottaway's independent needs assessments have assisted our DAAT for the last 8 years and have been central to our continuous improvement over this time.

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Andy Brown,
Head of Substance Misuse, LB Brent.
Tel 020 8937 6459
Email Andy.Brown@brent.gov.uk

Service User and Community Research

- **Quantitative:** Service user surveys, targeted sub samples, community perception surveys (using interview, street, electronic and telephone data capture methodology)
- **Qualitative:** Targeted social marketing surveys, focus groups, developing and supporting service user groups as independent entities



D & A Training

Partnership awareness training, drugs and alcohol development training, enhancing performance and achieving recovery, working to extend services beyond the normal catchment.

Experience

Ottaway Strategic Management' Drugs and Alcohol Team has been working in the field of drugs and alcohol services for over 20 years as consultants and practitioners. Our directors and associates are fully engaged in the recovery agenda and have strong commitment to delivering improvements and success to local treatment systems.

“

Ottaway have demonstrated strong professionalism and commitment to delivering high quality service reviews, options appraisals and support for our recommissioning programme.

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Rachael Sadegh,
DAAT Co-ordinator, Tower Hamlets,
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Costs

Our costs are negotiable with our clients.

We have developed a core consultancy package that includes:
An annual SM Needs assessment, a treatment plan, 2 provider service reviews and performance dashboard incl. 12 monthly updates for between £18,000 and £22,000 subject to the size of treatment budget, volume of providers etc.

For more details please contact us:

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